

Statement of efficiency gains 2019/20

Period covering 1 April 2019 to 31 March 2020

The Public Services Reform (Scotland) Act 2010 requires SPT to publish an efficiency statement after the end of each financial year. This statement identifies the steps taken by SPT during that financial year to improve efficiency, effectiveness and economy in the delivery of its functions.

The relevant efficiency statement for SPT for the year ending 31 March 2020 is set out below.

The Act also requires SPT to provide details on the current level of shared services provided by the public body. During the year SPT has:

- delivered on behalf of 11 local authorities school transport planning, delivery and monitoring of services ensuring that approximately 40,000 children per day were carried on school transport services,
- delivered the management and maintenance of bus stops and shelters for 12 local authorities,
- managed and monitored the Strathclyde Concession Scheme on behalf of 12 local authorities,
- worked with local authorities to maximise fleet efficiencies, and
- wherever possible, utilised procurement portals and public sector framework contracts to achieve best value.

Statement of Efficiency

SPT achieved savings and increased income of £2.920 million in 2019/20. The main areas are listed below.

Theme	Description of efficiency, effectiveness, economy measure delivered	Impact on service delivery and performance / other information
Workforce Planning	Revised Staffing Levels	Staff savings achieved through revised structures and staffing levels across the organisation.
Workforce Planning	Overtime	Efficiencies achieved through reduced reliance on overtime across the organisation.

Theme	Description of efficiency, effectiveness, economy measure delivered	Impact on service delivery and performance / other information
Procurement	Management of Subsidised Bus Contracts	Maintained subsidised bus services in SPT area whilst achieving efficiencies through electronic procurement and management of contracts.
Procurement	Transport & Plant	Savings obtained by prior investment in fleet replacement resulting in a subsequent reduction in fleet repairs, maintenance and running costs.
Procurement	Property Costs	Savings obtained through tender exercise for cleaning contract renewal.
Other	Increased Subway Fare Income	Increased income achieved by increasing ticket prices and maintaining patronage levels through strengthened customer service focus and on-going investment programme (subway modernisation) e.g. growth of usage of smart card ticketing system.
Other	Increased Interest Earned on Cash Balances	Obtained greater return on interest earned whilst maintaining priorities of security and liquidity on capital sums.